

## Software

### Assembly Planner Enterprise

Number of Named-Users	\$/Mo/User	Total Annual Subscription
Tier 25	\$200	\$60,000
Tier 50	\$175	\$105,000
Tier 100	\$150	\$180,000
Tier 250	\$140	\$420,000
Tier 500	\$125	\$750,000
Tier 1000	\$100	\$1,200,000
Tier 1750	\$85	\$1,785,000
Tier 2500+	\$75	\$2,250,000

1. Hosting Options
  - a. Software hosted on-premises
  - b. Software hosted on Microsoft Azure, assuming Tier 250 or larger
    - i. Utilizing the client's Microsoft Azure subscription, Proplanner can provide ARM templates and PowerShell scripts to create and maintain the environment. Proplanner would require an administrative account for performing remote maintenance tasks.
2. Two-Year Subscription
  - a. Automatic renewal based upon current list price
  - b. 90-day advanced written termination notice
3. Annual Contracts Paid in Advance
4. Net 30 Day Payment Terms
5. Tier sets the pricing level to be used per unique named-users per enterprise in production system
  - a. 25 named-users minimum per plant authoring database
  - b. Licenses provided in blocks of 25, using the per user pricing at the tier for all users
    - i. For example, an enterprise with 513 users would have a subscription of 525 users where each user is at the Tier 500 pricing.
  - c. Named-users assumes no generic or shared user IDs
  - d. Engineers, shop floor technicians, administrators, view-only users, etc. are all considered equally when calculating user count. Users with access to multiple plant databases are counted only once.
6. Unique authoring database setup per plant (test and production environment).
7. Common software version and configuration across all plants.
  - a. No electronic exchange of data between plants
  - b. Common systems, rules, and data structures (BOMs, product variants, effectivity, order data)
8. Annual application upgrades executed concurrently for all plants.
9. Support and Issue Resolution

- a. Unlimited phone and web support tickets for all active subscriptions
    - i. Proplanner support engineers available Monday – Friday 8am – 5pm US central time for all tiers
    - ii. For Tiers 500 or larger, 24x7x365 help desk support is available.
      - 1. Assumes that escalation procedures in place to route through client resources to verify data setup, computer system, and network issues prior to contacting Proplanner support
        - a. Client system administrators would have access to the Proplanner knowledgebase and client-specific environment setup details
      - 2. Assumes Proplanner help desk agents have on-demand access, with administrator privileges, to servers hosting Proplanner software
  - b. Account specialist for Tiers 250 or larger. Account specialist is a full-time Proplanner engineer who allocates a portion of their work to supporting client (Tier 250 at 25%; Tier 500 at 50%; Tier 1000 at 100%)
10. Standard Proplanner Software License, Maintenance, and Service Forms
- a. [https://www.proplanner.com/media/cms/ProplannerMasterSoftwareLicense\\_707CEA061BCC8.pdf](https://www.proplanner.com/media/cms/ProplannerMasterSoftwareLicense_707CEA061BCC8.pdf)